



**NTH Consultants, Ltd.**

Infrastructure Engineering  
and Environmental Services

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The Honorable Dawn Walker  
Township Clerk  
Township of Lapeer  
1500 Morris Road  
Lapeer, Michigan 48446

September 4, 2019  
NTH Project No. 62-160381-SLU  
*(Revised September 24, 2019)*

**RE: Odor Complaint Reporting Protocol**

Dear Clerk Walker:

At the August 19, 2019 Lapeer Township Planning Committee meeting, NTH Consultants, Ltd (NTH), on behalf of GFL Environmental USA, Inc. (GFL), as the applicant for a Commercial Compost & Yard Waste Permit, offered to investigate the formal protocol for residents to file odor complaints with the Michigan Department of Environment, Great Lakes and Energy (EGLE, formerly the Michigan Department of Environmental Quality [MDEQ]). This letter provides the results of NTH's Air Quality Group research on this issue.

Based on our review of existing EGLE statutes and guidance documents, citizens should report odor complaints directly to the 24-hour Pollution Emergency Alerting System (PEAS) at 800-292-4706. PEAS staff will direct the complaint to EGLE's Air Quality Division, who will assign staff to investigate and determine the source of the odor, if it can be determined directly. For reference, the last paragraph on page 2 through page 3 of the following (Rule 901) documentation describes EGLE's odor complaint evaluation process:

[https://www.michigan.gov/documents/deq/deq-aqd-aac-Reith\\_Odors\\_Presentation\\_411869\\_7.pdf](https://www.michigan.gov/documents/deq/deq-aqd-aac-Reith_Odors_Presentation_411869_7.pdf)

Specific to compost-related odors, we also spoke to Mr. Aaron Hiday, EGLE's Statewide Compost Coordinator, who asked that citizens contact him directly with any odor complaints at 517-282-7546. Mr. Hiday indicated he will personally investigate and follow-up on all odor complaints he receives.

GFL also asks that if citizens have odor complaints, that they also contact Mr. Joseph Munem (Director, Government Affairs & Public Relations) at (586) 354-2352 or by email at [jmunem@gflenv.com](mailto:jmunem@gflenv.com). Mr. Munem will follow-up with the facility's general manager to investigate the complaint and report back to the resident. Mr. Munem will also inform the Township, so you are aware of the steps taken to address citizens' concerns.



The Honorable Dawn Walker  
September 4, 2019  
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We hope this information is helpful. Please contact us if you have any questions or concerns

Sincerely,

NTH Consultants, Ltd.

A handwritten signature in blue ink, appearing to read 'Karen W. Okonta', written in a cursive style.

Karen W. Okonta  
Project Professional

A handwritten signature in blue ink, appearing to read 'Richard L. Burns', written in a cursive style.

Richard L. Burns  
Senior Vice President

KWO/RLB/mam

cc: Ms. Joy Grahek (GFL)  
Mr. Joe Munem (GFL)